TALLAHASSEE TRANSIT (TALTRAN):
COMMUNITY ATTITUDE SURVEY, MAILBOX SURVEY, 2000
CITY OF TALLAHASSEE
COMMUNITY ATTITUDE SURVEY: TALTRAN TRANSIT SERVICE

DEAR VALUED TALLAHASSEE RESIDENT: The City of Tallahassee and its transit system, TALTRAN, would like to better understand your feelings and needs as they relate to transportation within our community, especially transit services. An independent organization, the Center for Urban Transportation Research, has developed the following survey to form a report based on your input. PLEASE take a few minutes to complete the following survey. Please check (✓) the correct box, write out, or circle your answers. Your opinions are important to us as they will help us in our efforts to improve TALTRAN's services. THANK YOU IN ADVANCE FOR YOUR HELP!

1. You are... 1 __ Male 2 __ Female

2. Your age is... 1 __ 25 years or under 2 __ 26 to 45 3 __ 46 to 90 4 __ 60 years or older

3. What is your race? 1 __ White (please ✓ only ONE) 2 __ African-American 3 __ Hispanic 4 __ Other ______________________ (please specify)

4. Please rank, in order of importance (1 being most important, 5 being least important), the role(s) that you believe transit should play in Tallahassee. Or, select Option 6 if you do not believe transit should have any role.

   1 __ Provide a high level of mobility for those who cannot drive or who do not have access to a car or other vehicle
   2 __ Provide only essential transportation for those who cannot drive or who do not have access to a car or other vehicle
   3 __ Reduce traffic congestion
   4 __ Reduce the need to widen existing roads and/or build new ones
   5 __ Reduce air pollution
   OR
   6 __ Tallahassee has no real need for transit service

5. Please give us your impression of how good TALTRAN's performance is in providing transit service throughout Tallahassee.

   Excellent 1 2 3 4 Poor 5

6. When was the last time you 1 __ Within the past week 2 __ 1 to 2 weeks ago 3 __ More than 2 weeks ago 4 __ Never rode on TALTRAN?

   2 __ More than a year ago

7. I would consider using transit if parking cost me... 1 __ $0.00-5.00 per day 2 __ $6.00-10.00 per day 3 __ $11.00-25.00 per day 4 __ $26.00-40.00 per day 5 __ Over $40.00 per day

8. I would consider using a carpool if parking cost me... 1 __ $0.00-5.00 per day 2 __ $6.00-10.00 per day 3 __ $11.00-25.00 per day 4 __ $26.00-40.00 per day 5 __ Over $40.00 per day

9. How much do you estimate that you spend on parking per month? 1 __ Less than $10.00 2 __ $10.00-25.00 3 __ $26.00-40.00 4 __ $40.00 5 __ Over $40.00

10. Please rate your opinion of each of the following possible solutions to traffic congestion in Tallahassee.

   Favorable 1 2 3 4 5
   Unfavorable

   Do nothing (put up with it).
   Only widen existing roads.
   No more road improvements, but much more bus transit.
   Combination of more roads and transit.
   Build freeways where needed.
   Make a more complete network of arterial roads.
   Revise Comprehensive Plan to encourage more mixed-use development to reduce need for auto travel.
   No road improvements, but build light rail system.
   Bikes on Bus program.
   More bicycle paths.

PLEASE COMPLETE OTHER SIDE OF SURVEY
11. Please rate your opinion of TALTRAN carrying advertising on the rear and/or sides of the busses if TALTRAN were paid by the advertisers to do this.

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<th>Favorable</th>
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12. Please rate your opinion of bus shelters in non-residential areas having advertising signs on the inside, provided TALTRAN is paid by the advertisers to do this.

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13. Please rate your opinion of bus shelters in residential areas having advertising signs on the outside, provided TALTRAN is paid by the advertisers to do this.

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14. Please check all the following transit modes that you have ridden on anywhere in the last five years.

- City Transit Bus
- Light Rail (Tram or Streetcar)
- Electric Trolley Bus
- Commuter Rail
- Amtrak
- Intercity Bus
- Airline

- Frequently
- Several Times
- Once or Twice
- Never

15. When planning improvements for TALTRAN and its services, what other things should be considered?

THANK YOU FOR COMPLETING THE SURVEY!